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I am a person with a disability and an occupational therapist who specializes in assistive technology. Some of the individuals I serve are people with speech disabilities who rely on the Speech-To-Speech service. This is a wonderful and necessary service that allows my clients to communicate with me by phone. It also enables them to stay in contact with friends and family, perform job duties, request emergency or medical personnel, and obtain products and services by phone. Many more people with speech disabilities could benefit from this valuable service than are currently using it. Furthermore, as with all such services, there is room for improvement that will make it even more usable and efficient. Operators need to stay on the call long enough to get used to the way people with speech disability talk. Operators should tell callers that everything is confidential. People with speech disability need an easy way to reach Speech-To-Speech. The FCC must stop people in jails from abusing STS. More people with speech disabilities need to be taught to use STS. All these statements also apply to people who use STS on the computer. STS should be a national service. And there should be competition as that makes STS work better. The operators need to be paid enough so that they do a good job and they need good training.